



SUPPORT

Portal > Knowledgebase > 3. Order Problems & Questions > Nothing reviewed > Nothing received

Nothing received

Wilfred - 2020-06-19 - in Nothing reviewed

Our orders get shipped stealth. On average an order takes up to 4 weeks to arrive and could be sent in multiple packages based on the size of the order. **Please note that growth solutions are always shipped separately.**

Due to the COVID-19 outbreak, postal services in a lot of countries including the USA are extremely slow. We already heard that shipping delays can go beyond 5 weeks!!

Have you been waiting for more than 4 weeks after the shipping confirmation has been received, please [contact support](#) about your order.