



SUPPORT

Portal > Knowledgebase > 3. Order Problems & Questions > Order processing time > Order processing time

Order processing time

Wilfred - 2020-06-19 - in Order processing time

Due to the COVID-19 outbreak, postal services in a lot of countries including the USA are extremely slow. We already heard that shipping delays can go beyond 5 weeks!!

Paper Money (Cash) can take up to 3 to 4 weeks to arrive. The safest way to send cash is by registered mail or by courier. Add your order number and a return address, in case it gets returned to you for some reason.

Bank transfers can take up to 5 working days to arrive. Be sure to include your order number in the transfer details so that we can match your payment to your order.

Bitcoin payments can take between half an hour and 5 working days to process. This greatly depends on the choice of wallet, where the Bitcoins have been purchased and the transaction fee.

Credit card payments are by far the quickest. You can expect your order to be packaged the next working day.