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Payment and Order status information

Wilfred - 2019-11-20 - in [Payment & Order status](#)

Order are automatically updated to show which part of the process they are in. We will automatically send out an email to let you know. If, by any chance, you have missed this email you could always navigate to [your account](#) and open your order history for more information.

List of al statuses:

Waiting for Payment	Waiting for your Payment to arrive at Nirvana Shop
Waiting for Approval	Waiting for Approval of payment by our management team
Waiting for Crypto confirmation	Waiting for Validation of payment by our management team
Paid	Your payment has been validated
Packaging department	Your order is currently in our packaging department
Ready to be shipped	Your order is packed and ready to be shipped
Shipped	Your order has been shipped
Closed (Resent)	Your order has been resent to you
Return in progress	Your order has been returned to us
Refunded	Your payment is returned
Canceled	Your order is canceled
Chargeback	A chargeback has been filed by you
On Hold	Your order is put on hold
Payment Error*	A Payment Error has occurred, please try again!
Payment Declined*	Your payment has been declined, please try again!

***Payment Error/Payment Declined** are the result of the payment provider throwing an error at random. No need to worry, this simply means the transaction has not been completed. No money is lost and nothing will be charged. You're safe to try again!

If you feel this is a mistake, feel free to contact our [support](#).